

Dear Sir/Madam,

The C&F Quadrant office is closed from Friday 22<sup>nd</sup> December at 2.00 pm and will reopen on Wednesday 3<sup>rd</sup> January 2018 at 8.30 am.

**Glow-worm and Vaillant Installers Technical Helpline – 0044-1773-828300**

Please note that this service is open during the following times, except for Christmas and New Year

Mon to Fri:       **7.30 am – 7.00 pm**  
Saturday:       **8.00 am – 3.00 pm**  
Sunday:         **8.00 am – 12.00 pm**

**Glow-worm and Vaillant Warranty Helpline – 01-6305707**

For all Glow-worm and Vaillant boiler warranty related matters during this holiday period, please call our service line and leave a message or send an e-mail to [servicedesk@cfquadrant.ie](mailto:servicedesk@cfquadrant.ie).

Information Required

- Installer Name
- Installation Address
- Contact Phone Number
- Boiler Serial Number
- Fault codes
- Customer Name

This service line and e-mail account will be monitored twice daily on the following dates and you will receive a call back from one of our service engineers.

Saturday 23<sup>rd</sup> December  
Wednesday 27<sup>th</sup> December  
Thursday 28<sup>th</sup> December  
Friday 29<sup>th</sup> December  
Saturday 30<sup>th</sup> December  
Tuesday 2<sup>nd</sup> January

Thank you for your business and we wish you and your family a Happy Christmas and a prosperous 2018.

Thanks and regards,

Tadhg Moriarty